

Tárgytematika / Course Description

Management competencies

NGM_VS101_1

Tárgyfelelős neve /

Teacher's name: dr. Konczosné dr. Szombathelyi Márta Félév / Semester: 2020/21/1

Beszámolási forma /

Assesment: Beszámoló (ötfokozatú)

Tárgy heti óraszáma / Tárgy féléves óraszáma /

Teaching hours(week): 2/2/0 Teaching hours(sem.): 0/0/0

OKTATÁS CÉLJA / AIM OF THE COURSE

Short content (annotation):			
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Aim of the subject is improving the managerial effectiveness. During the lectures and seminars the students learn about the theories and practice of management roles, tasks. The lectures consist of the basic and scientifically up-to-date theories, models, methods and empirical results regarding the topics of management, the basic theories of management and the fundamental management approaches.

The accompanying seminars for practical exercises in management activities focus on the development of precise operative and practical knowledge of value based management as well as the development of social and managerial skills of the attendants. It also takes into account and teaches aspects of personnel development.

TANTÁRGY TARTALMA / DESCRIPTION

Week	Lectures	Se minars				
1.	Management and competencies: definitions, concepts and theories; Significance of the competencies	Tasks and expectations of the semester: examples and learning materials; Individual and group exercises, Project				
	I. Personal skills					
2.	Developing Self-Awareness	Special skill: Conducting Interviews				
	(tolerance, EQ, ethic)	Diagnostic Survey and key				
		Completing managerial matrix table				
3.	Managing Personal Stress; Well-being	Reports on managerial interviews – What does it make to be an effective manager?				
4.	Solving Problems Analytically and Creatively	Creative technics				

	II. Inte	rpersonal skills
5.	Building Relationships by Communicating Supportively	Skills for effective communication. E. g. Negotiation technics; Managing Meetings; write reports
6.	Gaining Power and Influence	Special communication technics: Making Oral and Written Presentations
7.	Motivation theories and technics;	Work in team: applying Maslow-model in critical situation
	Motivating Other People	
8.	Managing Conflicts and Crises	Conflict handling: case studies; Thomas-Killmann test;
	III.	Group skills
9.	Empowering and Delegating	Excellence in management: examples from Hungarian or from international countries (Presentations/1.)
	Building Effective Teams and Teamwork	
10.	Leading Positive Change	Excellence in management: examples from Hungarian or from international countries (Presentations/2.)
11.	Intercultural competences: knowledge and skills	Working in multicultural teams; Diversity; Expatriates, Multicultural work-environment
12.	Time management	Report on individual essays
13.	Personal attributes and their role in the managerial success	Project presentations/1.
14.	Talent management; Generations – age management	Project presentations/2. Semester assessment

SZÁMONKÉRÉSI ÉS ÉRTÉKELÉSI RENDSZERE / ASSESMENT'S METHOD

30 points

Individual essay: Self-competency analysis and development plan

Excellence in management (presentation; work in team) 20 points

Written exam based on the learning materials or working in a project during the semester 30 points

Work during the lessons 20 points

100-91 5

90-81 -4

80-66 3

65-51 2

50-0 1

Plus scores are available with special tasks, such as conference participations, visiting lectures, trainings)

Participation in lessons is obligatory (in special cases 3 missing are verifiable)

KÖTELEZŐ IRODALOM / OBLIGATORY MATERIAL

Required reading(s):					
Robbins, Stephen P. – DeCenzo, David A. – Coulter, Mary (2015): Fundamentals of Management (Essentials Concepts and Applications). 9th edition; PEARSON. Global Edition					
Suggested readings:					
Adekola, Abel – Sergi, Bruno, 2008. Global business management. Aldershot: Ashgate Publishing					
Blanchard, K. H. et al. (2001), Management of Organisational Behavior: Leading Human Resources, Prentice Hall, Upper Saddle River, N.J.					
Coombs, Timothy, W. (2014): Ongoing Crisis Communication. Planning, Managing, and Responding (Fourth Edition) SAGE Publications, Inc					
Hofstede, Gert – Hofstede, Jan (2010): Cultures and Organizations: Software of the Mind, Third Edition. The Mc Grow Hill Co.					
Osterwalder, Alexander (2010): Business Model Generation: A Handbook for Visionaries, Game Changers, and Challengers. John Wiley and Sons Inc., Hoboken, New Jersey					
Schwenker, Burkhard - Spremann Klaus, 2009. Management between strategy and finance: The four seasons of business. SPRINGER: Berlin					
Wilcox, Denis L. – Cameron, Glen T. (2006): Public Relations. Strategic and tactics. Pearson Inc.					
Tench, Ralph – Yeomans, Liz (2009). Exploring public relations. Harlow: Financial Times Prentice Hall, 2nd ed.					
Date: Győr, 2020. 06.01.	Signature: Márta Konczosné Szombathelyi, Prof Dr PhD habil				